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## 13-DAY FLIGHTS AND MEKONG CRUISE PACKAGE FROM VIETNAM TO CAMBODIA

**Trip Code:** SLD13D\_PRA

**Duration:** 14

**Destination:** Vietnam and Cambodia

**Travel Dates:** 2021

### DAY 1 DEPART AUSTRALIA - ARRIVE IN HO CHI MINH CITY(In-flights Meals)

On your arrival in Ho Chi Minh City, our local driver and tour guide will pick you up from the airport and transfer you to your hotel.

### DAY 2 CU CHI TUNNEL TOUR - BOARD RV LAN DIEP (B,L,D)

Check out of your hotel around 11 AM then have lunch in a local restaurant, after lunch we visit Cu Chi Tunnel:

Cu Chi Tunnels is an underground tunnel network constructed by Vietnamese fighters during the struggle for independence. Home to around 10,000 people for several years, it took about 25 years to build the underground city. The tunnel system was an excellent way for the Vietcong to move around the countryside undetected by the Americans. Enjoy a scenic drive through the picturesque villages.

On arrival we will watch a short introductory video before exploring the Cu Chi Tunnels, the most famous battlegrounds in the world. We will explore the complex tunnel system and view many craters left from B52 bombing raids. After that you can try firing real bullets at the shooting range or go souvenir shopping before your return transfer back to Ho Chi Minh City and boarding RV Lan Diep

### DAY 3 HO CHI MINH CITY TOUR - CHO GAO (B,L,D)

After breakfast, we devote our morning to visiting Cholon, whose name means "Great market", a district crawling with people, where almost half the population of the city lives and where trade reigns supreme. We visit the market and the Thien Hau Pagoda, dedicated to the Goddess of the Sea.

We have lunch onboard before our afternoon visit of the National History museum then a visit to a lacquer-ware factory.

We return on board and set sail for the navigation channel of Chao Gao. Dinner and overnight on board and we drop anchor and moor for the night at Nha Be.

### DAY 4 CHO GAO - MY THO - VINH LONG - CAI BE - SA DEC (B,L,D)

Very early this morning, we continue our cruise to My Tho along the magnificent Chao Gao Canal, which passes from the Saigon River to the Mekong Delta. The Delta is made up of four main arms and thousands of canals, both large and small.

We have breakfast as we arrive in My Tho. The town is named after the river My Tho which means “beautiful reed”, and it is peaceful and prosperous. Known for its many vegetable gardens, and its fruit orchards, the climate here is hot and pleasant all year long. The surrounding countryside includes one of the most luxuriant gardens in Vietnam with coconut, banana mango and longan trees. We visit My Tho islands in small boats. Along the maze that makes up the network of small canals, pretty country villages appear and we see the local craftsmen at work.

We return on board for lunch and continue our cruise to Vinh Long, and Cai Be. The town is located in the middle of the delta region, between two arms of the Mekong. We set off in small boats through the arroyos and gardens which lead to Cai Be's colonial church. Vinh Long, a land made rich by alluvium, is the country of mandarins and oranges. All of life is organised around the water and we see houses built on stilts and hundreds of small boats that criss-cross in all directions.

We then set sail for Sa Dec. Dinner and overnight stop at our mooring point.

### **DAY 5 Sa Dec (B,L,D)**

Early this morning we visit Sa Dec, famous for its horticulture and known as the “Garden of the Cochin Chine” in colonial times. We have a tour of the small town where a few colonial mansions are still in existence. Discover the local market and visit the former dwelling place of Huynh Thuy Le, former lover of the French novelist Marguerite Duras who spent part of her childhood in Sa Dec.

We return on board for a hearty breakfast and continue our cruise to Chau Doc, a town at the border between Cambodia and Vietnam which became part of Vietnamese territory some 300 years ago.

We have lunch on board and arrive in Chau Doc in the early afternoon. Situated in the heart of a gigantic grid of rice fields, the city of Chau Doc embraces both banks of the Mekong and the floating farms overflow into the waters. Chau Doc is a very prosperous town which developed around fishing and farming. Inside the town, a few colonial buildings with their old fashioned charm still remain. The market which surrounds them is the vibrant heart of the city and a multitude of colours.

Transfer by small boat to visit a Cham village, a village of weavers and fish farms. Dinner and overnight stop in Chau Doc.

### **DAY 6 Chau Doc - Phnom Penh (B,L,D)**

We spend the day afloat today, first heading for the Cambodian border, where we complete customs during the morning and continue our journey. Lunch and dinner are taken on board as we arrive towards the end of the day in Phnom Penh.

After dinner we have a “tuk tuk” trip, a motorised tricycle which is the traditional mode of transport in Phnom Penh.

We moor for the night in the port of Phnom Penh.

### **DAY 7 Phnom Penh City Tour (B,L,D)**

Founded in 1434, the capital of Cambodia retains much of its colonial charm, thanks to the rehabilitation of part of its architectural heritage. We visit the Silver Pagoda, constructed in wood in 1892 then rebuilt in 1962, and the Royal palace, symbolic heart of the nation and one of the finest examples of Cambodian architecture in classical Khmer style. Then we visit the National museum housing the Fine Arts museum, built in 1917 by the French in traditional Khmer architectural style.

We have lunch in a local restaurant and this afternoon we have the option to visit the Tuol Svay Prey S21 school, former centre of detention, torture and execution used by the Khmer Rouge during the civil war. There is free time in the “Central Market” - crammed full with all types of businesses. This evening we have a Apsara dance show by student dancers and musicians.

Dinner and overnight on board, in the port of Phnom Penh.

## **DAY 8 KOH CHEN - KAMPONG TRALACH - KAMPONG CHHNANG (B,L,D)**

We set sail early morning, have breakfast on board before we visit Koh Chen, a small village where the inhabitants are experts in silverwork and copper work. Here are made the ornaments and decorations used during traditional ceremonies in the pagoda or for weddings. Visit local student at a nearby primary school.

We have lunch on board and arrive in Kampong Tralach to visit the beautiful Vihara of the Wat Kampong Tarlach Leu Pagoda. We cross through the village of Kampong Tralach by oxcart to reach the pagoda on a small path running perpendicular to the river amidst a magnificent landscape of rice fields.

The Vihara dates back to the beginning of last century and has many magnificent wall paintings which are starting to suffer from the effects of time. Completely isolated in the middle of the rice fields, the pagoda is quite unassuming and does not receive many visitors, so its isolation makes it a truly magnificent spot.

We return on board and continue our cruise to Kampong Chhnang. Dinner and overnight stop.

## **DAY 9 KAMPONG CHHNANG - LAKE TONLE (B,L,D)**

We have breakfast on board and then visit Kampong Chhnang. Located some 90km from Phnom Penh, the town of Kampong Chhnang is one of the largest fishing ports on the Tonle Sap. Here they also have many fish farms. The region is best known for its fine traditional pottery which is a major source of revenue for the entire country, and the region's very name Kampong Chhnang means “the port of the pottery” in Khmer. We visit a traditional grove of palm trees and taste some palm sugar before a visit to a traditional pottery.

Next we visit a floating village using small local boats. All the buildings here are afloat - the school, the shops and so on, and life develops along the canal network.

We return on board for lunch then continue our cruise to lake Tonle Sap, the largest freshwater lake in southeast Asia which forms the heart of the hydraulic system of the Mekong.

Cocktail and gala dinner tonight. Overnight stop.

## **DAY 10 SIEM REAP - DISEMBARK RV LAN DIEP (B,L)**

We spend the morning cruising, taking breakfast on board. Depending on the water levels, we cross the Tonle Sap lake on board the RV Lan-Diep. We arrive in the port of Siem Reap. You will be Transfer to Hotel.

Note: If the water level in Tonle Sap Lake is too low, the cruise will disembark from Koh Chen. You will be transferred by airconditioned coach from Koh Chen to Siem Reap (5-hour drive).

## **DAY 11 ANGKOR WAT TOUR (B,L,D)**

Morning: After breakfast, you will visit The Southern Gate of Angkor Thom, the famous Bayon, Baphuon, and Phimeanakas temples, plus Terraces of the Elephant and Ieper King. Lunch at a famous local restaurant.

Afternoon: Visit Ta Prohm then explore the Angkor Wat temple, the 7th Wonder of the Ancient World. You will climb up to Bakheng Hill to watch the sunset over Angkor Wat and the surrounding area.

Enjoy a Buffet-Dinner with a performance of Traditional Cambodian APSARA dance. Dinner at a famous restaurant. Overnight in Siem Reap Hotel.

## **DAY 12 SIEM REAP DEPARTURE (B, In-flights Meals)**

Today, you will check out of your hotel at 12PM and our driver will transfer you to the airport for your flight home.

## **DAY 13 ARRIVE AUSTRALIA**

Today, arrive in Australia. Tour ends.

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### **Terms And Conditions**

**This deal is valid until 31 January 2020**

- After your booking has been confirmed: No flight booking changes are possible

#### **Child Policy**

- Child from 1-11 years old receives 15% discount on this package
- For a child 12 years old and above, the full price will apply

## **1. BOOKING**

Passenger names must be provided exactly as per passport at the time of booking. Any spelling corrections made after full payment is paid must be sent in writing and will incur additional fees, including local suppliers' fees, admin fees, any ticket/voucher re-issue fees, etc.

Tweet World Travel reserves the right to correct any errors in rates quoted/invoiced or calculated, or any omissions made at any time during your booking. Any verbal quote given is an indication only of the final price and is subject to confirmation in writing. Even once payment has been paid in full, but an error in price has been found, Tweet World Travel reserves the right to correct any error or outstanding amount.

**By booking with us the client agrees to be bound by the terms, conditions and responsibilities set forth in this booking. The client also agrees that:**

- All persons are fit and physically able to partake unaided in their chosen activities/package tours /cruise etc. as outlined in the itinerary.
- All parties acknowledge the physical demands and hazards involved in the tour or cruise they will be undertaking and have chosen to participate at their own risk.
- All parties understand that any medical or dietary information provided to us will not, under any circumstances, make Tweet World Travel liable if a particular condition exacerbates while on tour or cruise, which might affect their ability to participate in any portion of the tour or cruise.

## 2. PAYMENT

- Full payment will due **24 hours** after your booking is confirmed.
  - You can make a payment by *Bank Transfer*, *Cheque* or *Credit Card*

### Credit Card Fee

- The following Card Fees apply:
- Visa Credit Card - 1.5% fee and MasterCard Credit Card ? 1.5% fee applies.
- For late payment or urgent bookings, please notify us via email at [payments@tweetworldtravel.com.au](mailto:payments@tweetworldtravel.com.au)

## 3. AMENDMENTS FEES

After bookings are deposited/fully paid, any amendment has to be requested in writing and incurs \$69 fee per person, plus any additional costs and administrative expenses incurred in arranging the alteration. Alterations will be made at our discretion and may not always be possible.

## 4. SAFETY NET PROTECTION

- Safety Net Protection is not included in our tour/cruise packages. If you wish to purchase safety net protection, an additional fee of \$95 per person will be incurred. This is only valid for a one-time use (claim).
  - Safety Net Protection enables passengers to amend their tour and/or river cruise 15 days prior to departure, to another tour/cruise to the same destination, departing in the same year (once only) without any applicable cancellation charges or penalties. The new tour must be at the same cost or higher, but cannot be at lower cost than the initial cruise/ tour booked. If the passenger chooses the higher cost option, then the additional difference amount must be paid. **However, no modifications shall be accepted less than 15 days prior to departure.**
  - Safety Net Protection is payable immediately at the time of making the deposit payment. Once purchased, Safety Net Protection is not refundable
  - Safety Net Protection does not apply for airfares or third-party fees and charges.
  - Safety Net Protection allows for amendment ONLY, not cancellation.

## 5. TRAVEL VOUCHER

Your travel voucher will be issued and send to you or your travel agent from 15 -30 days before your departure. Make sure you have your travel voucher before you travel.

## 6. CANCELLATION

Please check with your consultant, your travel insurance provider or read our cancellation policy carefully before cancelling or amending your booking. For a specific tour / cruise package, a separate cancellation policy might be set out and be applied to your booking.

Please see the below for the cancellation policy of this package.

### **6.1 Cancellation by customer**

Before the travel date the following fees will be apply:

<i>110 days or more before departure – \$900 per person is non-refundable</i>
<i>109?79 days before departure – 65%</i>
<i>78?61 days before departure – 85%</i>
<i>Within 60 days of departure – 100%</i>
<i>Any 'no show' – 100%</i>

After the trip has commenced, we are unable to refund any amount for unused services due to your unwillingness to participate, early departure, late arrival, or missed days on tours. If your tour/package includes international/domestic flights the airline's cancellation policy will be applied.

### **6.2 Cancellation by Tweet World Travel**

If this package is cancelled or varied prior to departure due to unforeseeable circumstances such as, but not restricted to, severe weather conditions or force majeure, Tweet World Travel will refund all monies prior to departure less visa cost, fuel surcharge and any other cancellation fees levied by airlines and other third parties.

### **6.3 Cancellation by Local Supplier or Third-Party Travel Provider**

If the Local Supplier or Third Party Travel Provider changes any part of your booking for reasons beyond its control, for example, if a Local Supplier or Third Party Travel Provider changes its schedules, overbooks, or if there are any changes in applicable surcharges, fees or taxes, we will use every reasonable endeavor to notify you. If any such changes result in your Travel Product costing more or otherwise being materially different, then you may cancel the Travel Product and we will refund any monies already paid less any fees charged by us under these terms and conditions and by the Local Supplier or Third Party Travel Providers under the terms and conditions you agreed with them.

## **7. PUBLICITY & PRIVACY**

### **7.1 PUBLICITY**

When you book with Tweet World Travel, you agree that we may use images of you taken during the trip and any comments made in writing by you regarding the trip, without recourse to you and without compensation to you, for publicity and promotion purposes only through whatever medium we choose.

If you do not want your images to be displayed, you have to advise us in writing at the time of booking, or when you collect your travel documents.

### **7.2 PRIVACY**

Tweet World Travel collects information about you (including health information where necessary) to process your travel arrangements, facilitate your participation in loyalty programs and conduct marketing activities and market research. If the information is not provided, we may not be able to make travel arrangements for you. We may disclose your personal information to our related companies, carriers, travel service providers, organisations which provide services to you.

For our full Privacy Policy, see enclosed [LINK](#)

## **Liability**

Tweet World Travel (herewith called the Company) acts as a co-ordinator for all persons taking these tours in the making of all arrangements for transportation, sightseeing and hotel accommodation. The Company

does not own, manage, control or operate any transportation vehicle, any hotel or restaurant or any other supplier of services. All vouchers and tickets issued are subjected to the terms and conditions specified by the supplier and all services are subjected to the laws of the country where the services are provided. Unforeseeable circumstances such as force majeure, adverse weather, flight rescheduling, hotel overbooking and faults with transportation or road conditions may also have an effect on the tour itinerary after the commencement date. Any decision made in respect of tour services by independent suppliers/operators or airlines to re-route or amend the itinerary due to any of the above or similar circumstances is at the discretion of the tour service provider and Tweet World Travel shall not be liable for any claim whatsoever arising from such events. We strongly urge all customers to undertake a high level of personal responsibility in order to ensure that possessions, equipment and personal documents are closely monitored and protected at all times. We also strongly advise all customers to purchase appropriate travel insurance to protect you from financial loss and personal injuries in the event of an emergency.

You acknowledge and agree that there are inherent risks involved in participating in the tour, including without limitation possible contact with native flora/fauna, local residents, unforeseen events and travel in remote locations. By making a booking, you agree to accept all risks associated with the tour. You agree to unconditionally release us from, all liability, including without limitation in contract and in tort, for any cause or action, including any injury, damage, loss, cost, delay, additional expense or inconvenience caused directly or indirectly as a result of the inherent risks associated with the tour, or any force majeure events or other events which are beyond our control, including but not limited to war, civil disobedience, terrorism, insurrection, accident, explosion, sickness, fire, floods, severe weather, acts of God, acts of Government, alteration or cancellation of scheduled air services, accidents to or failure of machinery or equipment or industrial action.

If we or our service providers are affected in any way by a force majeure event, we may in our discretion vary or cancel any itinerary or arrangement in relation to the tour as we consider necessary, without incurring any liability to you.

Each service provider is responsible for the part of the tour it conducts. Service providers are not our agents or employees and are not under our direct control. We therefore do not warrant the performance of any service provider. We do not accept, and you release us from, all liability for any injury, loss, damage, costs or expenses, including without limitation any property damage or personal injury, that you may suffer which arises out of any act or omission of a service provider or operator who provides services in connection with your tour. Any claim that you may have in relation to a service provider should be raised directly with that service provider.

You are responsible for any injury, loss, damage, costs or expenses arising through your own fault. You agree to indemnify us against all actions, proceedings, claims, demands, expenses and costs (including legal costs on a full indemnity basis and whether incurred by or awarded against us) as a result of, or arising in relation to, whether directly or indirectly, your participation in the tour or any act or omission by you in relation to the tour. To the extent permitted by law, we do not accept any liability in contract, or otherwise for any injury, damage, loss (including consequential loss), delay, additional expenses or inconvenience caused directly or indirectly by the acts, omissions or default, whether negligent or otherwise, of third party providers over which we have no direct control.

Under circumstances where our liability cannot be excluded and where liability may be lawfully limited, such liability is limited to the remedies required of us under applicable law (including the Australian Consumer Law). This liability clause is subject to your rights under the Australian Consumer Law and nothing in these terms and conditions is intended to limit any rights you may have under the Competition and Consumer Act 2010 (Cth). Additional expenses incurred due to delay, accident, natural disaster, political action & unrest must be borne by the traveller.

Programs, prices & services plus conditions are based on those valid at the time of print and therefore subject to change without prior notice. Participation to tours implies your agreement to the above condition.