

---

## CHARMING PROVENCE : A BARGE CRUISE IN SOUTHERN FRANCE

**Trip Code:** AVF\_AIPP

**Duration:** 8

**Destination:** Europe

**Travel Dates:** 21/07/2023

### DAY 1 ARLES

Passengers are welcome to board our ship at 6:00 p.m. After comfortably settling into your cabins, we'll introduce our crew at a welcome cocktail. Tonight we'll enjoy dinner and remain in port overnight.

### DAY 2 ARLES - GALLICIAN

Tour of Arles(2). We'll discover this cultural center and its Roman ruins, and then travel inland to find out about olive oil production in Provence. We'll finish up our tour with a tasting of some local products. Afterwards, we'll return to the ship and spend the afternoon cruising to Gallician. We'll travel on the Rhône River and the Rhône à Sète Canal.

### DAY 3 GALLICIAN - AIGUES-MORTES

This morning we'll have an excursion to the Camargue. Afterwards, you can enjoy some free time in the splendid city of Sainte-Marie-de-la-Mer, where we recommend a visit to its fortified church. We'll spend the afternoon cruising towards Aigues-Mortes, arriving in the early evening.

### DAY 4 AIGUES MORTES - PALAVAS-LES-FLOTS

Join us for a tour of Aigues-Mortes(2). This old, fortified city with a rich heritage is located in the middle of the marshes and is one of the most beautiful sites in Provence. We'll board a tourist train and tour the salt marches and visit the salt museum. Afterwards, we'll return to the ship. We'll spend the afternoon cruising to Palavas-Les-Flots. Spend some free time discovering the spa resort of Palavas-Les-Flots, whose rich identity reaches back for more than three centuries.

### DAY 5 PALAVAS-LES-FLOTS - SETE(1)

We'll set out on a tour to discover a manade and the life of its herders during a visit by wagon, and take part in a bull sorting. Before returning to the boat, we'll have a delicious snack with products coming from the farm. We'll spend the afternoon cruising towards Sète, arriving in the early evening.

### DAY 6 SETE

We'll leave on an excursion to the Étang De Thau, famous for its shellfish. We'll visit the Étang de Thau Museum, where we'll discover the shellfish farmers and fishermen. You'll be able to taste some of the shellfish while taking in the beauty of the basin from a terrace. The afternoon will be dedicated to a tour of Saint-Guilhem-le-Désert, one of the most beautiful villages in France. We'll return on board for our gala dinner and evening.

### DAY 7 SETE - ARLES OR AVIGNON

Enjoy one last buffet breakfast on board before disembarking at 9:00 a.m. Coach transfer from Sète to Arles or Avignon. End of our services.

---

## Terms And Conditions

**This deal is valid until 04 Feb 2022**

### Child Policy

For children under the age of 2, meals and lodging expenses are to be paid on site. For children aged 2 up to 10 :20% discount on the price of the cruise, excluding flights, taxes, and additional charges and service fees.

## 1. BOOKING

Passenger names must be provided exactly as per passport at the time of booking. Any spelling corrections made after full payment is paid must be sent in writing and will incur additional fees, including local suppliers' fees, admin fees, any ticket/voucher re-issue fees, etc.

Tweet World Travel reserves the right to correct any errors in rates quoted/invoiced or calculated, or any omissions made at any time during your booking. Any verbal quote given is an indication only of the final price and is subject to confirmation in writing. Even once payment has been paid in full, but an error in price has been found, Tweet World Travel reserves the right to correct any error or outstanding amount.

**By booking with us the client agrees to be bound by the terms, conditions and responsibilities set forth in this booking. The client also agrees that:**

- All persons are fit and physically able to partake unaided in their chosen activities/package tours /cruise etc. as outlined in the itinerary.
- All parties acknowledge the physical demands and hazards involved in the tour or cruise they will be undertaking and have chosen to participate at their own risk.
- All parties understand that any medical or dietary information provided to us will not, under any circumstances, make Tweet World Travel liable if a particular condition exacerbates while on tour or cruise, which might affect their ability to participate in any portion of the tour or cruise.

## 2. PAYMENT

- Full payment will due **24 hours** after your booking is confirmed.
  - You can make a payment by *Bank Transfer, Cheque or Credit Card*

### **Credit Card Fee**

- The following Card Fees apply:
- Visa Credit Card - 1.5% fee and MasterCard Credit Card ? 1.5% fee applies.
- For late payment or urgent bookings, please notify us via email at [payments@tweetworldtravel.com.au](mailto:payments@tweetworldtravel.com.au)

### 3. AMENDMENTS FEES

After bookings are deposited/fully paid, any amendment has to be requested in writing and incurs \$69 fee per person, plus any additional costs and administrative expenses incurred in arranging the alteration. Alterations will be made at our discretion and may not always be possible. ?

### 4. TRAVEL VOUCHER

Your travel voucher will be issued and sent to you or your travel agent from 15 -30 days before your departure. Make sure you have your travel voucher before you travel.

### 5. CANCELLATION

Please check with your consultant, your travel insurance provider or read our cancellation policy carefully before cancelling or amending your booking. For a specific tour / cruise package, a separate cancellation policy might be set out and be applied to your booking.

Please see the below for the cancellation policy of this package.

#### **5.1 Cancellation by customer**

The following fees will be applied:

More than 115 days prior to departure: \$450 per person is non-refundable
From 114 days to 91 days prior to departure: 30% of total price
Between 90 and 59 days prior to departure: 50% of total price
Between 58 and 45 days prior to departure: 60% of total price
Between 44 and 31 days prior to departure: 85% of total price
Within 30 days prior to departure: 100% of total price
Any 'no show': 100% of total price

#### **Additional charges per booking cancellation**

- Administration fees: \$50 per person
- After the trip has commenced, we are unable to refund any amount for unused services due to your unwillingness, early departure, late arrival, or missed days on the trip.
- We will not be liable to refund any loss or other costs you incur in connection with your booking that are unrecoverable such as visa expenses

#### **5.2 Cancellation by Tweet World Travel**

If this package is cancelled or varied prior to departure due to unforeseeable circumstances such as, but not restricted to, severe

weather conditions or force majeure, Tweet World Travel will refund all monies prior to departure less visa cost, fuel surcharge and any other cancellation fees levied by airlines and other third parties.

### **5.3 Cancellation by Local Supplier or Third-Party Travel Provider**

If the Local Supplier or Third Party Travel Provider changes any part of your booking for reasons beyond its control, for example, if a Local Supplier or Third Party Travel Provider changes its schedules, overbooks, or if there are any changes in applicable surcharges, fees or taxes, we will use every reasonable endeavor to notify you. If any such changes result in your Travel Product costing more or otherwise being materially different, then you may cancel the Travel Product and we will refund any monies already paid less any fees charged by us under these terms and conditions and by the Local Supplier or Third Party Travel Providers under the terms and conditions you agreed with them.

## **6. PUBLICITY & PRIVACY**

### **6.1 PUBLICITY**

When you book with Tweet World Travel, you agree that we may use images of you taken during the trip and any comments made in writing by you regarding the trip, without recourse to you and without compensation to you, for publicity and promotion purposes only through whatever medium we choose.

If you do not want your images to be displayed, you have to advise us in writing at the time of booking, or when you collect your travel documents.

### **6.2 PRIVACY**

Tweet World Travel collects information about you (including health information where necessary) to process your travel arrangements, facilitate your participation in loyalty programs and conduct marketing activities and market research. If the information is not provided, we may not be able to make travel arrangements for you. We may disclose your personal information to our related companies, carriers, travel service providers, organisations which provide services to you.

For our full Privacy Policy, see enclosed [LINK](#)

## **Liability**

Tweet World Travel (herewith called the Company) acts as a co-ordinator for all persons taking these tours in the making of all arrangements for transportation, sightseeing and hotel accommodation. The Company does not own, manage, control or operate any transportation vehicle, any hotel or restaurant or any other supplier of services. All vouchers and tickets issued are subjected to the terms and conditions specified by the supplier and all services are subjected to the laws of the country where the services are provided. Unforeseeable circumstances such as force majeure, adverse weather, flight rescheduling, hotel overbooking and faults with transportation or road conditions may also have an effect on the tour itinerary after the commencement date. Any decision made in respect of tour services by independent suppliers/operators or airlines to re-route or amend the itinerary due to any of the above or similar circumstances is at the discretion of the tour service provider and Tweet World Travel shall not be liable for any claim whatsoever arising from such events. We strongly urge all customers to undertake a high level of personal responsibility in order to ensure that possessions, equipment and personal documents are closely monitored and protected at all times. We also strongly advise all customers to purchase appropriate travel insurance to protect you from financial loss and personal injuries in the event of an emergency.

You acknowledge and agree that there are inherent risks involved in participating in the tour, including without limitation possible contact with native flora/fauna, local residents, unforeseen events and travel in remote locations. By making a booking, you agree to accept all risks associated with the tour. You agree to unconditionally release us from, all liability, including without limitation in contract and in tort, for any cause or action, including any injury, damage, loss, cost, delay, additional expense or inconvenience caused directly or indirectly as a result of the inherent risks associated with the tour, or any force majeure events or other events which are beyond our control, including but not limited to war, civil disobedience, terrorism,

insurrection, accident, explosion, sickness, fire, floods, severe weather, acts of God, acts of Government, alteration or cancellation of scheduled air services, accidents to or failure of machinery or equipment or industrial action.

If we or our service providers are affected in any way by a force majeure event, we may in our discretion vary or cancel any itinerary or arrangement in relation to the tour as we consider necessary, without incurring any liability to you.

Each service provider is responsible for the part of the tour it conducts. Service providers are not our agents or employees and are not under our direct control. We therefore do not warrant the performance of any service provider. We do not accept, and you release us from, all liability for any injury, loss, damage, costs or expenses, including without limitation any property damage or personal injury, that you may suffer which arises out of any act or omission of a service provider or operator who provides services in connection with your tour. Any claim that you may have in relation to a service provider should be raised directly with that service provider.

You are responsible for any injury, loss, damage, costs or expenses arising through your own fault. You agree to indemnify us against all actions, proceedings, claims, demands, expenses and costs (including legal costs on a full indemnity basis and whether incurred by or awarded against us) as a result of, or arising in relation to, whether directly or indirectly, your participation in the tour or any act or omission by you in relation to the tour. To the extent permitted by law, we do not accept any liability in contract, or otherwise for any injury, damage, loss (including consequential loss), delay, additional expenses or inconvenience caused directly or indirectly by the acts, omissions or default, whether negligent or otherwise, of third party providers over which we have no direct control.

Under circumstances where our liability cannot be excluded and where liability may be lawfully limited, such liability is limited to the remedies required of us under applicable law (including the Australian Consumer Law). This liability clause is subject to your rights under the Australian Consumer Law and nothing in these terms and conditions is intended to limit any rights you may have under the Competition and Consumer Act 2010 (Cth). Additional expenses incurred due to delay, accident, natural disaster, political action & un-rest must be borne by the traveller.

Programs, prices & services plus conditions are based on those valid at the time of print and therefore subject to change without prior notice. Participation to tours implies your agreement to the above condition.