
7-DAY VIETNAM LUXURY GETAWAY

Trip Code: 7DVNLUX

Duration: 8

Destination: Vietnam

Travel Dates: 2021/2022

DAY 1 HANOI - HANOI OLD QUARTER CYCLO TOUR

Upon your arrival in Noi Bai Airport, our driver will pick you up and transfer you to your hotel. In the late afternoon, we will take a cyclo tour in Hanoi's old quarter and experience traditional street life.

Note: Check-in from 2PM onward. Early Check-in may occur additional surcharge depending on hotel policy.

DAY 2 HANOI - NINH BINH (B,D)

Today, in the morning, enjoy your time in Hanoi. In the afternoon, you will be transferred to Ninh Binh, famously known as "Halong Bay on Land". Enjoy a 2-hour drive out of Hanoi and witness the changing landscape along the way.

On arrival, check in Bai Dinh Garden Resort & Spa. Enjoy the rest of your day at leisure. Note: Check out your hotel before 12PM.

DAY 3 BAI DINH PAGODA - THIEN HA CAVE - THUNG NHAM BIRD PARK (B,L)

Today, we will visit the Bai Dinh pagoda complexes, the largest pagoda in Southeast Asia. Experience the sacred atmospheres while admiring hundreds of intricately carved statues of Buddhas and Arhats. Walk up to the mountain summit and enjoy the panoramic view of picturesque landscape dotted with limestone mountains.

We will return back to the resort for a sumptuous lunch.

In the afternoon, we will visit Thien Ha Galaxy Grotto on a rowing boat along the small canal among the paddy fields. The caves were part of the mountain range that protected the old capital of Hoa Lu from invaders. Enjoy the spectacular view along the way. Then cruise to Buddha cave, Ghe & Chua cave to witness the spectacular limestone.

Our leisure cruise continues to Thung Nham Bird Sanctuary, home to more than thousands of birds of many different species. Catch sight of flocks of birds returning to their nest against a beautiful mountainous backdrop and immerse into wildlife and nature in a peaceful atmosphere. ?

You will be transferred back to the resort after the tour.

DAY 4 NINH BINH - TRANSFER TO HALONG BAY (B,L,D)

In the morning, you will be transferred to Hai Phong to embark on our luxury cruise in Halong Bay / Lan Ha

Bay. After the check-in procedure, enjoy a beautiful lunch while leisurely cruising on the stunning emerald green waters and appreciate the breathtaking limestone karst landscape.

In the afternoon, you can explore the area on a kayak or enjoy swimming at the nearby quiet beach.

Return back on board for a cooking demonstration and enjoy special Signature Dinner. After dinner, you will have your free time at leisure. You can try squid fishing, enjoy the available onboard facilities, or simply relax on the rooftop deck under the cover of a star-filled sky.

DAY 5 HALONG BAY - VIET HAI VILLAGE (B,L,D)

Early birds are welcomed to attend sunrise Tai Chi sessions on the upper deck - an excellent way to start off the day. After a buffet breakfast, we will board the Day Boat to head to Viet Hai Village. Cycle along the village path and go through rain forests, take in the stunning scenery of rice fields and mountains along the way. Visit local house and explore the local life. Optional electric car service is available.

After the village tour, we will return to the Day Boat for lunch, then enjoy kayaking and swimming in the afternoon.

Return back on board for a cooking demonstration and enjoy a special Dinner. After dinner, you will have your free time at leisure. You can try squid fishing, enjoy the available onboard facilities or simply relax on the rooftop deck under the cover of a star-filled sky.

DAY 6 HALONG BAY - HANOI (B, Brunch)

In the morning, attend the daily Tai Chi session Early birds can witness the spectacular sunrise over the unfolding miraculous scenery background. After a light breakfast, enjoy the last stage of your trip exploring Dark & Bright cave and islets by local rowing boats. We will have brunch onboard before disembarkation at noon.

You will be transferred back to Hanoi. We will arrive in Hanoi in the afternoon. Check-in your hotel and enjoy the rest of your day at leisure.

DAY 7 HANOI DEPARTURE (B)

Today, you will be transferred to the airport for your international flight to onward destination. Note: Check out before 12PM. Late check-out may occur an additional surcharge depending on hotel policy.

Terms And Conditions

“FULLY FLEXI TRAVEL WITH TWEET WORLD TRAVEL”

- Travel dates are fully flexible from August 2020 to Dec 2021*
- Block out dates: Christmas, New Year, Lunar New Year, Easter period (surcharges apply)
- If your booking is affected by COVID-19 and further government restrictions:

You can move your package to any other time (except block out date), up to Dec 2021

OR

You will have the entire payment held as credits for future travel to any destinations that Tweet World Travel offers in Asia and Europe river cruises

OR

Credits are transferable to friends or families with absolutely no rebooking fee, change fee or admin fee

- Booking is non-refundable if you decide to cancel. However, bookings are fully transferrable to friends or families
- Receive a 20% OFF Voucher for your next booking with Tweet World Travel

CHILD POLICY

- Child from 1-11 years old receives a 25% discount on this package
- For a child 12 years old and above, the full price will apply

1. BOOKING

Passenger names must be provided exactly as per passport at the time of booking. Any spelling corrections made after full payment is paid must be sent in writing and will incur additional fees, including local suppliers' fees, admin fees, any ticket/voucher re-issue fees, etc.

Tweet World Travel reserves the right to correct any errors in rates quoted/invoiced or calculated, or any omissions made at any time during your booking. Any verbal quote given is an indication only of the final price and is subject to confirmation in writing. Even once payment has been paid in full, but an error in price has been found, Tweet World Travel reserves the right to correct any error or outstanding amount.

By booking with us the client agrees to be bound by the terms, conditions and responsibilities set forth in this booking. The client also agrees that:

- All persons are fit and physically able to partake unaided in their chosen activities/package tours /cruise etc. as outlined in the itinerary.
- All parties acknowledge the physical demands and hazards involved in the tour or cruise they will be undertaking and have chosen to participate at their own risk.
- All parties understand that any medical or dietary information provided to us will not, under any circumstances, make Tweet World Travel liable if a particular condition exacerbates while on tour or cruise, which might affect their ability to participate in any portion of the tour or cruise.

2. PAYMENT

- Full payment will due **24 hours** after your booking is confirmed.
 - You can make a payment by *Bank Transfer*, *BPAY* or *Credit Card*

Credit Card Fee

The following Card Fees apply:

- Visa Credit Card - 1.5% fee and MasterCard Credit Card ? 1.5% fee applies.
- For late payment or urgent bookings, please notify us via email at payments@tweetworldtravel.com.au

3. AMENDMENTS FEES

After bookings are deposited, any amendment has to be requested in writing and incurs \$69 fee per person, plus any additional costs and administrative expenses incurred in arranging the alteration. Alterations will be made at our discretion and may not always be possible.

4. SAFETY NET PROTECTION

- Safety Net Protection is not included in our tour/cruise packages. If you wish to purchase safety net protection, an additional fee of \$95 per person will be incurred. This is only valid for a one-time use (claim).
 - Safety Net Protection enables passengers to amend their tour and/or river cruise 15 days prior to departure, to another tour/cruise to the same destination, departing in the same year (once only) without any applicable cancellation charges or penalties. The new tour must be at the same cost or higher, but cannot be at lower cost than the initial cruise/ tour booked. If the passenger chooses the higher cost option, then the additional difference amount must be paid. **However, no modifications shall be accepted less than 15 days prior to departure.**
 - Safety Net Protection is payable immediately at the time of making the deposit payment. Once purchased, Safety Net Protection is not refundable
 - Safety Net Protection does not apply for airfares or third-party fees and charges.
 - Safety Net Protection allows for amendment ONLY, not cancellation.

5. TRAVEL VOUCHER

Your travel voucher will be issued and send to you or your travel agent from 15 -30 days before your departure. Make sure you have your travel voucher before you travel.

6. CANCELLATION

6.1 Cancellation by customer

Before the travel date, if this booking is cancelled by the customers, payment is non-refundable.

**For this Flexi deal, this booking is fully transferrable to friends or family of the passengers in case the passengers cannot travel. Passengers need to inform Tweet World Travel at least 7 days prior to departure in case the booking needs to be transferred to other passengers.*

After the trip has commenced, we are unable to refund any amount for unused service due to your unwillingness to participate, early departure, late arrival, or missed days on tours.

Tweet World Travel encourages its customers to purchase comprehensive travel insurance for your travel arrangement

6.2 Cancellation by Tweet World Travel

Tweet World Travel reserves the right to cancel or vary the tour 30 days prior to departure. If your booking is cancelled or varied prior to departure due to unforeseeable circumstances such as, but not restricted to, severe weather conditions or force majeure, Tweet World Travel will offer either:

- an alternative guaranteed travel date for your travel package up to December 2021
- credits of your entire payment for future travel to any destinations that Tweet World Travel offers in Asia and Europe river cruises, with new travel dates up to 2 years from the date of cancellation.
- Credits can be transferrable to friends or families

6.3 Cancellation by Local Supplier or Third-Party Travel Provider

If the Local Supplier or Third Party Travel Provider changes any part of your booking for reasons beyond its control, for example, if a Local Supplier or Third Party Travel Provider changes its schedules, overbooks, or if there are any changes in applicable surcharges, fees or taxes, we will use every reasonable endeavor to notify you.

If any such changes result in your Travel Product costing materially more or otherwise being materially different, then you may cancel the Travel Product and we refund any monies already paid less any fees charged by us under these terms and conditions and by the Local Supplier or Third Party Travel Providers under the terms and conditions you agreed with them.

7. PUBLICITY & PRIVACY

7.1 PUBLICITY

When you book with Tweet World Travel, you agree that we may use images of you taken during the trip and any comments made in writing by you regarding the trip, without recourse to you and without compensation to you, for publicity and promotion purposes only through whatever medium we choose.

If you do not want your images to be displayed, you have to advise us in writing at the time of booking, or when you collect your travel documents.

7.2 PRIVACY

Tweet World Travel collects information about you (including health information where necessary) to process your travel arrangements, facilitate your participation in loyalty programs and conduct marketing activities and market research. If the information is not provided, we may not be able to make travel arrangements for you. We may disclose your personal information to our related companies, carriers, travel service providers, organisations which provide services to you.

For our full Privacy Policy, see enclosed [LINK](#)

Liability

Tweet World Travel (herewith called the Company) acts as a co-ordinator for all persons taking these tours in the making of all arrangements for transportation, sightseeing and hotel accommodation. The Company

does not own, manage, control or operate any transportation vehicle, any hotel or restaurant or any other supplier of services. All vouchers and tickets issued are subjected to the terms and conditions specified by the supplier and all services are subjected to the laws of the country where the services are provided. Unforeseeable circumstances such as force majeure, adverse weather, flight rescheduling, hotel overbooking and faults with transportation or road conditions may also have an effect on the tour itinerary after the commencement date. Any decision made in respect of tour services by independent suppliers/operators or airlines to re-route or amend the itinerary due to any of the above or similar circumstances is at the discretion of the tour service provider and Tweet World Travel shall not be liable for any claim whatsoever arising from such events. We strongly urge all customers to undertake a high level of personal responsibility in order to ensure that possessions, equipment and personal documents are closely monitored and protected at all times. We also strongly advise all customers to purchase appropriate travel insurance to protect you from financial loss and personal injuries in the event of an emergency.

You acknowledge and agree that there are inherent risks involved in participating in the tour, including without limitation possible contact with native flora/fauna, local residents, unforeseen events and travel in remote locations. By making a booking, you agree to accept all risks associated with the tour. You agree to unconditionally release us from, all liability, including without limitation in contract and in tort, for any cause or action, including any injury, damage, loss, cost, delay, additional expense or inconvenience caused directly or indirectly as a result of the inherent risks associated with the tour, or any force majeure events or other events which are beyond our control, including but not limited to war, civil disobedience, terrorism, insurrection, accident, explosion, sickness, fire, floods, severe weather, acts of God, acts of Government, alteration or cancellation of scheduled air services, accidents to or failure of machinery or equipment or industrial action.

If we or our service providers are affected in any way by a force majeure event, we may in our discretion vary or cancel any itinerary or arrangement in relation to the tour as we consider necessary, without incurring any liability to you.

Each service provider is responsible for the part of the tour it conducts. Service providers are not our agents or employees and are not under our direct control. We therefore do not warrant the performance of any service provider. We do not accept, and you release us from, all liability for any injury, loss, damage, costs or expenses, including without limitation any property damage or personal injury, that you may suffer which arises out of any act or omission of a service provider or operator who provides services in connection with your tour. Any claim that you may have in relation to a service provider should be raised directly with that service provider.

You are responsible for any injury, loss, damage, costs or expenses arising through your own fault. You agree to indemnify us against all actions, proceedings, claims, demands, expenses and costs (including legal costs on a full indemnity basis and whether incurred by or awarded against us) as a result of, or arising in relation to, whether directly or indirectly, your participation in the tour or any act or omission by you in relation to the tour. To the extent permitted by law, we do not accept any liability in contract, or otherwise for any injury, damage, loss (including consequential loss), delay, additional expenses or inconvenience caused directly or indirectly by the acts, omissions or default, whether negligent or otherwise, of third party providers over which we have no direct control.

Under circumstances where our liability cannot be excluded and where liability may be lawfully limited, such liability is limited to the remedies required of us under applicable law (including the Australian Consumer Law). This liability clause is subject to your rights under the Australian Consumer Law and nothing in these terms and conditions is intended to limit any rights you may have under the Competition and Consumer Act 2010 (Cth). Additional expenses incurred due to delay, accident, natural disaster, political action & unrest must be borne by the traveller.

Programs, prices & services plus conditions are based on those valid at the time of print and therefore subject to change without prior notice. Participation to tours implies your agreement to the above condition.